Date: November 14, 2024

Subject: TracKing® November 2024 Release Notes

Location: e-Tech Library

Products: TracKing.com, TracKing Pro

Description: November release notes for the TracKing website are listed below.

TracKing Enhancements:

- Alarm Code Standardization for All Platforms
    - This update introduces the inconsistencies in alarm codes across different platforms. The inconsistencies in alarm codes have been identified as a significant issue for tracking and creating notifications. The alarm codes are displayed along with different platform details in the create notification page.

- Role Update: Operations Manager is now called Run Batch Commands
    - This release introduces a new role, initially named "Operation Manager," which has been updated to "Run Batch Commands" to better reflect its functionality. The "Run Batch Commands" role allows users to execute batch commands while restricting other operations such as creating or deleting batch commands. This update ensures that the new role name is displayed correctly across the user.

- Heat King – Enabled Resume/Hibernate Options Under Two-Way Commands
    - This update introduces the Resume/Hibernate option as part of the two-way commands for the Heat King unit. The status of unit in Hibernate/Resume mode is displayed under the OP mode column in TracKing list screen.

- Fleet Overview Dashboard – Standard Customer
    - This update introduces the Fleet Overview dashboard, previously accessible only by dealers, to Standard Customer Admin and Non-Admin users. This enhancement aims to provide customers with valuable insights into their fleet, including features such as engine hours.
    Note: Master and Sub customer do not have access to the Fleet Dashboard.

TracKing Fixes:

- Operations Manager role had the ability to perform certain operations which were not supposed to be permitted.

- o Existing Behavior: Previously, users with "Operation Manager" access now renamed as "Run Batch Commands" were able to perform certain operations by clicking on the setpoint shortcut link for the Heat King and SR platforms.
- o New Behavior: Now, users with "Run Batch Commands" access will only be able to perform select operations. Clicking on the setpoint shortcut link will result in an error message like the one displayed for two-way batch commands.

- Not able to see running batch command in Cancel Batch Command Run.
  - o Existing Behavior: If the initial batch command is acknowledged, the entire batch command is removed from the cancel batch command list.
  - o New Behavior: The cancel batch command list now displays the running state of batch commands until they are completed.

- Heat King - Warning message text to be updated for remote ON/OFF.
  - o Existing Behavior: The Power column displays the ON/OFF/Shutdown options, which are clickable.
  - o New Behavior: The Power column will now display the ON/OFF/Shutdown options, but they will not be clickable.

- When attempting to send batch commands for the current hour, the commands are restricting, and an error message is displayed.
  - o New Behavior: Users can now update or send batch commands for the current hour without any restrictions.

- My saved list tracking page keeps on loading when trying to update the saved vehicle list.
  - o New Behavior: The tracking list page is now functioning properly without any loading issues.

- The customer is set in Celsius (from user configuration in Tracking web site), while the Temp in TK Connect is displayed in Fahrenheit.
  - o Issue 1: The customer is set in Celsius (from user configuration in Tracking web site), while the Temp in TK connect is displayed in Fahrenheit.
  - o Expected Behavior: By default, the TK Connect app displays temperatures in Fahrenheit. Users can change the temperature unit in the settings screen. However, if a user changes the temperature unit from the tracking site, it will not be reflected in the mobile app. This is the expected behavior of the TK Connect app.

- When the user tried to connect the unit and got a Thermo King connect error popup and facing issue with two-way command in IOS.
  - o New Behavior: Now users can send two-way commands without any issues.

Best regards,

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